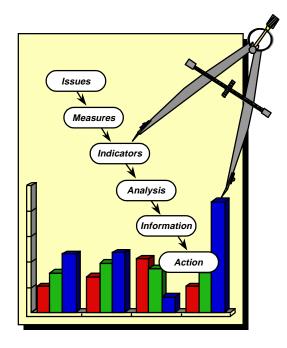
## **Practical Software Measurement**

A guide to objective program insight



#### Software Product Engineering Measurement July 22, 1997

Joint Logistics Commanders Joint Group on Systems Engineering

Office of the Under Secretary of Defense Acquisition and Technology

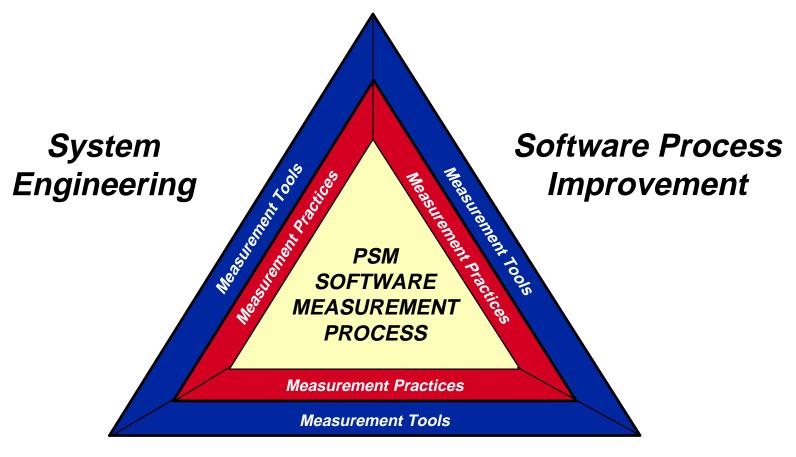
## Workshop Background

- SPE is a working group of the PSM IPT
- An initial SPE workshop was held in August 1996
- SPE WG meetings in October 1996 and February 1997
- Study group meeting in June 1997
- SPE Goal: To produce a product measurement framework that reflects the PSM philosophy

#### SPE Definition

Within a project, Software Product Engineering comprises those software engineering activities used to produce products that meet identified customer needs.

#### PRACTICAL SOFTWARE MEASUREMENT



#### Software Program Management and Engineering

#### SPE Direction

- A primary goal of SPE Measurement is to develop and promote the understanding of the relationships among and usage of the PSM elements.
- Functionality and quality are the initial attribute categories of interest for measurement in SPE.
- SPE will follow the PM precedence of issue driven measurement.
- The definition of an issue will be consistent with the usage in PSM PM.
- If an issue cannot be measured solely within the context of a product and it's environment, it will be excluded from PSM SPE.

## Workshop Description

- Discuss SPE definitions, goals, and objectives
- *Review and discuss survey questions* 
  - identify impacts to SPE
  - identify relationship to other TWG efforts
- Examine existing SPE issues with intent to
  - identify the more global issues for SPE, and
  - formulate a set of related requirements that must be met by the SPE measurement program
  - identify the areas SPE will need to address

# Workshop Objectives

- Identify a more global or foundational set of SPE issues.
- Determine and categorize the unique needs of each category of customer:
  - user
  - developer
  - maintainer
- Formulate an initial set of issue-related requirements that must be met by the SPE measurement program.

### Workshop Format

- Background presentation
- Group discussions
  - brief participant introduction
  - establish focus areas for small groups
  - share issues & experiences
  - consolidate results
- Small group activities
- Questionnaire review and discussion

#### Intended Audience

We hope to bring together representatives from each of the categories of "customer";

- **Users** (e.g., operational, sponsor, independent testers),
- **Developers** (e.g., program manager, contractor's development manager, COTS selector, system integrator, designers, SQA group, programmers, development testers), and
- *Maintainers* (e.g., sustaining organization, inservice support agent).

#### Intended Output

- A defined baseline of definitions, goals, objectives, and scope for SPE
- A draft set of contextual (global) SPE measurement issues
- Establishment of a set of measurement issues underlying SPE
- Draft requirements for SPE effort planning
- SPE perspectives from a broader customer base
- Draft relationship statements about SPE relative to other measurement efforts