# Practical Software and Systems Measurement

A foundation for objective project management



RUP for PSM Plug-in SE
Update Workshop
26 July 2007
Doug Ishigaki, IBM
PSM UG
23-27 July 2007
Golden, CO

PSM 1 July 2007

## RUP for PSM Plug-in

- PSM Plug-in history
  - 2003 Presentation and White paper of "Practical Measurement in RUP"
  - 2004
    - Jan Initial release v1.0
    - TWG v1.0 review
  - 2006
    - Jan v2.0 release

Ported to Rational Method Composer v7.0 Incorporated comments from TWG 2005

- *TWG v2.0 review*
- 2007
  - Planned v3.0 release (Sep/Oct)

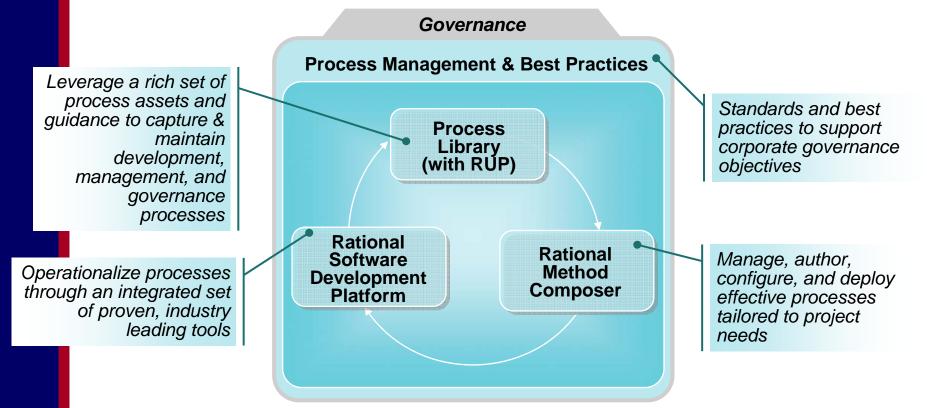
Include Systems Engineering content, specifically SE Leading Indicator Guide v1.0

- PSM UG Review
- Over 3500 downloads (v1.0 and 2.0)

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## Defining the Future of Measurement Practice Process Management

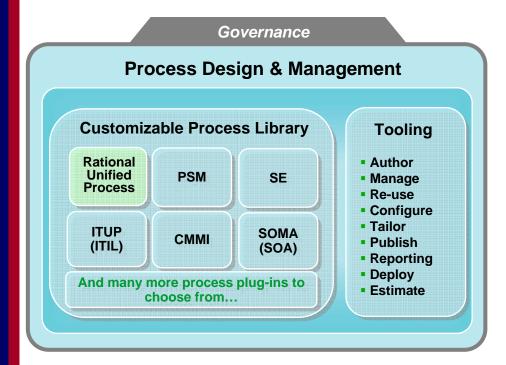
Create, customize, publish, and enact software & systems development processes according to project needs



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## Rational Process Library

A robust collection of best practices guidance



Rational Process Library

- A rich process library offering best practices guidance for software and systems development, management, and governance
- More than 100 selectable content packages that can be applied to a variety of processes and domains
- Includes IBM Rational Unified Process (RUP)
  - Proven best practices for software and systems delivery and implementation and effective project management
  - Most broadly adopted process in the world

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# Method Plug-in Value

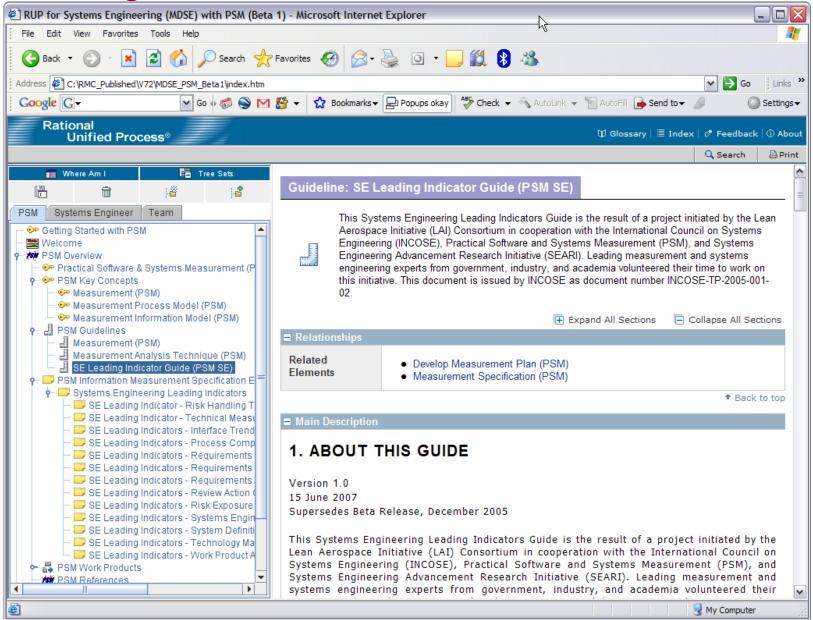
#### What is a plug-in?

- A container for method content (the guidance) and processes (process patterns and delivery processes)
- Examples: RUP, RUP for Systems Engineering, RUP with PSM, etc.

#### Value:

- Enhances individual productivity with industry-proven configurable techniques and practices to fit individual project needs
- Supports team collaboration and individual practitioners with contextsensitive process guidance across geographies and functions
- Enables early action on project risk using iterative processes centered around business priorities and stakeholder needs
- Promotes organizational transformation with comprehensive education services and an extensive consultant and partner ecosystem
- Reduce project startup time with out-of-the-box guidance and processes

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# Objectives of the Workshop

- Review and discuss PSM Plug-In (V2.0) content
- Review and discuss updates for SE Leading Indicator Guide (V3.0 – Oct '07 target release)
  - Think about it in the context of the bigger systems engineering development process.
- Discuss additional enhancements (SE related and non-SE related)
- Identify additional reviewers (more extensive reviews)

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# Intended Output

- Feedback on current plug-in (V3.0 Beta)
- Enhancements for future versions
- Identify additional reviewers (more extensive reviews)

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# Reviewed Current Plug-in Content

- RUP for Systems Engineering (MDSD) with PSM Beta 1
  - Contains PSM content and SE Leading Indicators content
- Reviewed Suggested Improvements

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# Suggested SE (V3.0) Updates

- Resolve terminology differences
  - E.g.: Change Information Measurement Spec to just Measurement Spec.
  - E.g.: RUP "Project Manager" is equivalent to "Program Manager" (specified in SE LI G)
- Add relationships (hyperlinks) of the examples back into RUP content as well as to PSM ICM table.
  - E.g., Add link in ICM to Requirements Trend example.
  - E.g., Add link to Requirements Trend somewhere in the RUP Requirements
  - Discipline or in Req Mgmt content
  - E.g., Add link to ICM Risk Status measure to Risk Exposure Trend
  - E.g., Links could be to ICM Measurable Construct or actual Measures.
- Add the Measurement Spec template inline in the Template: Measurement Information Specification (PSM) page.
- Also add a link from the Analysis Model section back to the PSM Analysis
- Add example Measurement Specs (from PSM website) into the plug-in. Link to the ICM table.
- Create standalone PSM configuration.

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## Defining the Future of Measurement Practice Additional Suggested Improvements (Future PSM work that may or may not get into the next release)

- Enhance getting started: Need additional content on what you need to do to start up a project or organization using PSM and how to do it. This essentially should be the PSM Roadmap. There is a roadmap in the plug-in, however, it's not really a roadmap. We should update this "roadmap" and make into a real roadmap.
- Also should add these "evolution of an information need into a measurement plan" (page 15 in the book). This is a roadmap of a measure.
- Enhance the workflow (WBS): Define predecessors/successor to the PSM tasks as defined in the Measurement Process Model (MPM).
- Define a new process (activities) with just the MPM.
- Add hyperlinks to external measurement publications. Not just PSM content

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## Additional Suggested Improvements

- Additional candidate PSM material to add:
  - Technical Measurement Guide
  - Measurement Specs (actual specs based on real-life)
  - Example (not just a template) of a Measurement Plan. (not available yet)
  - Example of Info Need List. (not available yet)
  - Template and example of Measurement Analysis & Recommendation report (not available yet)
  - Guidebook (download from members only section) (as attachment): "Measuring for Process Management and Improvement (MPM)
  - Add content from "Measures for Success: Lessons Learned from Applying PSM"
  - Add white paper (as attachment): "Understanding the Roots of Process Performance Failure", Charette, Dwinnell, McGarry. Although it doesn't really reference PSM, it is useful information.
  - White paper (as attachment): "Implementing a Successful Measurement Program: Tried and True Practices and Tools," Jones (Cutter IT)
  - (additional white papers on the site (10 total))

But do we want to include the material in the plug-in or just hyperlink to psm website? Pros and cons for both around availability (e.g., closed env) and access to up-to-date material.

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## Additional Suggested Improvements

- Additional candidate PSM material (attachments) to add:
  - Presentation: "Using PSM to Implement Measurement in a CMMI Process Improvement Environment". This is an organizational level pitch for measurement. Title seems to be misleading – doesn't talk too much about CMMI?
  - White paper: "Applying PSM to Enterprise Measurement".
  - PSM Insight Tool Mentors

How to use Insight

Link to tutorial (online?)

Link to demo? Can we have the demo online on the PSM website?

- Measurement Technical Papers
- Security Measurement white paper (Caseley & Murdock). V3.0
- System of Systems white paper (draft)
- Measuring for Process Improvement white paper
- PSM 2005 Users' Group presentation: "Measurement Mapping to the CMMI," Pascal Rabbath (but review it first)

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## Additional Suggested Improvements

- Create a separate plug-in that contains only PSM content. (Not everyone uses RUP.)
- Create (separate or integrated?) plug-ins for other TWG output (such as the Acquisition Measurement TWG)
  - (Yes, but these are bigger projects that would require effort)

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# Restatement of Objectives

- ✓ Review and discuss PSM Plug-In content
- ✓ Review and discuss updates for SE Leading Indicator Guide.
- ✓ Discuss additional enhancements (SE related and non-SE related)
- ✓ Identify reviewers (more extensive reviews)
  - ✓ Cheryl Jones, Garry Roedler, Dan Houston, Joe Dean

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## Next Steps/Action Items

- Finalize PSM Plug-in V3.0 (release planned for end of September)
  - Beta 1.5 currently available in conference proceedings for review.
  - Send Doug email (dishigaki@us.ibm.com) if you wish to participate in review cycle.
- Plan/prioritize additional improvements for future release (V4.0)

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