

Donald J. Gantzer

Mr. Gantzer works for TRW System and Information Technology Group on the FAA's System Engineering and Technical Analysis contract. He is supporting the Chief Scientist for Software Engineering in process improvement and focusing on measurements. He over 25 years experience in all life cycle phases of systems and software engineering, including systems integration, testing and analyses, policy analysis, operations research, and modeling /simulation. He supports PSM training at the FAA.

He is working with the team developing the PSM's Practical System Measurements guidebook.

He has taught extensively courses in systems analysis, project management, BPR/TQM, statistics, OR, and structured programming at local universities.

Mr. Gantzer has an MS in Operations Research [Ohio State], an MA major in transportation planning [VPI], and a BS in Systems Engineering [Ohio State].