Practical Software Measurement

A foundation for objective project management



PSM Workshop

Office of the Under Secretary of Defense Acquisition and Technology

Joint Logistics Commanders Joint Group on Systems Engineering

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Workshop: PSM Future Directions and Guidance

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Objectives of the Workshop

- Identify Strengths and Weaknesses of Current Guidance
- Define Future PSM Guidance Updates
 - Multi-level measurement extensions
 - Open systems engineering measures
 - Implementation guidance for small projects and commercial applications
 - Measuring COTS software

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Objectives of the Workshop (Cont.)

- Revise PSM Product Formats
 - Usability and understandability
- Identify Needs for Additional PSM Products and Services
 - Training distance learning, computer based training, executive level course

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Participants

- Joe Caravello
- Dave Card
- Annie Cavanaugh Bill Peresta **Boger**
- Tom Conrad
- Joe Cullen
- Charles Gold
- Cheryl Jones

- Beth Layman
- Jim Oblinger
- Joyce Statz
- Rick Stuller
- David Syzmanski
 - Bill Trebilcock

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Summary

- Changes to Current Guidance and Additional Enhancements Were Described, Categorized, and **Prioritized (Other Workshop Topics** Were Excluded)
- Potential PSM Product Formats Were **Identified**
- Additional PSM Products and Services Were Discussed

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Summary

 High Priority Categories and High Priority New Guidance Areas Were Detailed

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Changes and Enhancements

- New Guidance
- PSM ROI/Value Proposition
- Commercial Applications
- PSMs Relationship to Other Initiatives (CMM, ISO)
- Editorial/Formatting
- Risk
- Organizational Measurement (PI)
- High-Level Enterprise Measurement

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New Guidance (Priority 1-8)

- COTS
- Action Plan Template
- Non-Traditional Development Models
- How to Define a New Issue/Measure
- Architecture
- Open Systems
- Customer Satisfaction
- Small Projects

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New Guidance (Priority 9-15)

- Justification for Projects
- Thresholds
- Outsourcing
- Depth in one issue/measure area
- Benchmarking Project Issues
- Rework
- Prototyping

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Product Formats

- Rework Guidebook Format
 - Separate Generic PSM Process
 - Software as a separate section with guidance, I-C-M structure, measures, indicators, case studies
 - Systems engineering as another section
 - Tailoring guidance for using the different components
- Book Format With Separate Sections for Various Domains

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Product Formats (Cont.)

- Web Based Approach Later
- Navigation Annotations Mapping
- Pocket PSM Card(s)
- Executive Summary (Address ROI)
- 10-12 Page PSM Presentation

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Related PSM Products and Services

- Insight Tool Training
- PSM Customer Feedback / Lessons Learned / Advice / Experiences
- PSM Module to Insert Into Other Courses
- Comparative Information Service (ISBSG, SEIR)
- Video Training
- Library of Templates for Insight (Other Tools, Repository, etc.)
- Repository of Data Collection Spreadsheets

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Conclusions, Recommendations, and Results

- Survey Conference Attendees for Rankings
- Need to Expand Guidance Into New Areas In Accordance With Other Initiatives
- Need to Make Guidance More Useable

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Next Steps/Action Items

- Re-Prioritize Changes / Enhancements Based on Conference Rankings
- Develop Detailed Recommendations of Highest Priority Items
- Make Recommendations to PSM Technical Steering Group
- Submit Funding Request Based on Recommendations

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