

# OUSD(A&T) Software Assessment Initiative

PSM User's Group Conference 20 Jul 99

Kristen Baldwin Software Assessment Manager

Jack McGarry Assessment Process Technical Lead

# OUSD(A&T) Software Engineering Program Assessment Initiative

#### Background

- DoD Has Found Software to be a Leading Cause of System Schedule Slips, Cost Overruns, and Operational Failures
- OUSD(A&T) Requested Increased Visibility Into Software Development and Integration Issues.
- Initiative Developed to Provide Software/System Assessments of Programs DoD-wide.
- > Program Level Focus

Initiative is OSD Sponsored and Service Executed

# OUSD(A&T) Software Engineering Program Assessment Initiative

- Software Assessment Initiative Objectives
  - Strengthen DoD Software Intensive System Acquisition & Technical Performance
  - Provide Objective Software Assessment Information to Support DoD Program and Executive Level Decisions
  - Improve Acquisition Policy, Education and Training
  - Build a Knowledge Base of Software Cost, Schedule and Performance Factors and Related Issues
- Focus is on Providing PMs With Timely Solutions
  - Recommendations that Facilitate Success
  - Geared Towards Making PMs Self-Sufficient

# OUSD(A&T) Software Engineering Program Assessment Initiative

- DoD Multi-Level Decision Support
  - Critical Program Milestone Decisions (e.g., OPEVAL)
  - Resource Allocation and Investment (e.g., Limited Rate Production)
  - Program Planning and Implementation Preventative
  - > Program Problem and Risk Identification and Prioritization
  - > Resolution of Key Program Software Product and Process Issues
  - Software Acquisition and Technical Policy Definition
- Work Underway to Expand to System-level Issues

## **Accomplishments**

#### Completed Assessments

- > 3 Army, 2 Navy, 1 Air Force, 1 Joint (Air Force/Army)
- Range from ACAT I to ACAT III
- Wide variety of user domains (weapon, intelligence/space, electronic warfare, and automated information system)
- Encompass both "Expanded" and "Limited" assessments

#### Developed Program Assessment Architecture

- Leverage existing models, tools and techniques
- > Tailor to specific program assessment needs

## Program Assessment Architecture

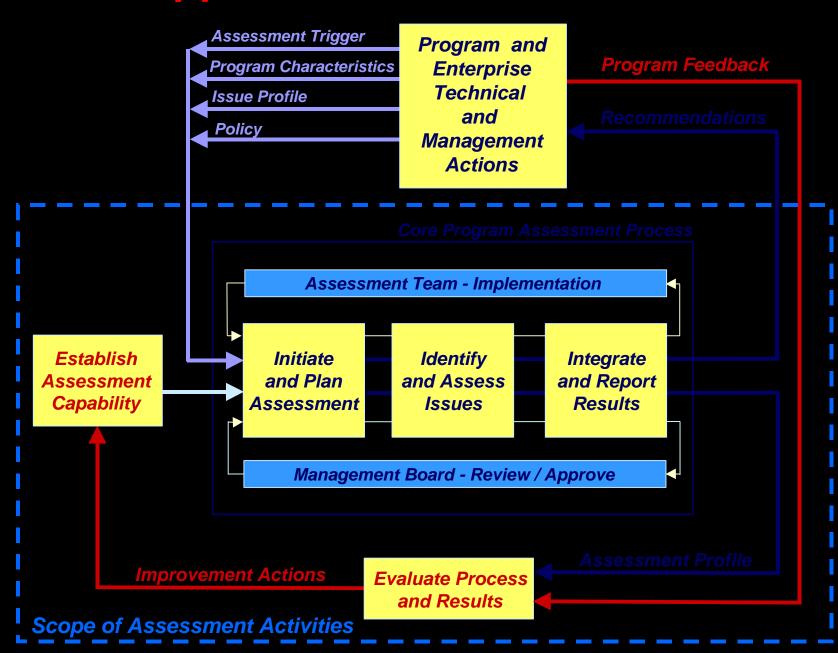
#### Objectives

- Address a Wide Scope of Software, System, and Program Related Issues
- Define a Consistent Assessment Application Process and a Consistent Technical Assessment Framework
- Address Issues Associated with Specific Organizational Perspectives
- Provide a Consolidated Multi-Program Feedback Structure
- Structure the Use of Existing Assessment Models, Tools, and Techniques

#### Two Key Components

- Application Process Model
- Integrated Assessment Model

## **Application Process Model**



## Integrated Assessment Model

#### Four Parts

- Multi-Category Issue Structure
- Library of Assessment Models, Tools, and Techniques Mapped to the Issue Structure
- Integrated Issue Analysis Process
- Integrated Assessment Report Structure

#### Four Primary Issue Assessment Perspectives

- DoD Enterprise Managers
- Acquisition Program Managers
- Development Organizations
- End-Users

## Multi-Category Issue Structure

- Mission Requirements / Capability / Threat
- Legislative Policy Environment
- Process Capability
- Acquisition Capability
- Schedule and Progress
- Resources and Cost
- Product Size and Stability
- Product Quality
- System Technical Performance
- Technology Effectiveness
- Customer Satisfaction

### Next Steps

- Addition of Systems Perspective
  - Design Considerations
  - S&T Considerations
  - Systems / Technical Architecture
  - > Systems Integration
- Fully Instantiate Program Assessment Architecture
  - > Technical Guidance
  - > Team Training
- Incremental Assessment Application Improvement
  - Program
  - Enterprise
- Full DoD Implementation
  - >> PEO/PM Buy-In
  - > Technical Collaboration