| ***Issue Category*** | ***Issue*** | ***Sub-Issue*** |
|---|---|---|
| **1.0 Environment** | 1.1 Regulatory Environment | *1.1.1 Legal*<br>*1.1.2 Policy*<br>*1.1.3 Reviews / Audits / Assessment* |
| | 1.2 Workplace Environment | *1.2.1 Cooperation*<br>*1.2.2 Morale*<br>*1.2.3 Culture* |
| | 1.3 Political Environment | *1.3.1 Legislative Agendas*<br>*1.3.2 Customer's Agenda*<br>*1.3.3 Supplier's Agenda* |
| **2.0 Mission Requirements** | 2.1 Operational Requirements | *2.1.1 Reasonableness*<br>*2.1.2 Stability*<br>*2.1.3 Dependencies*<br>*2.1.4 Change Tolerance* |
| **3.0 Financial** | 3.1 Funding | *3.1.1 Sufficiency*<br>*3.1.2 Timeliness*<br>*3.1.3 Continuity / Stability*<br>*3.1.4 Flexibility* |
| | 3.2 Budget | *3.2.1 Allocation*<br>*3.2.2 Variance*<br>*3.2.3 Control* |
| **4.0 Resources** | 4.1 Personnel | *4.1.1 Qualifications*<br>*4.1.2 Staffing*<br>*4.1.3 Availability* |
| | 4.2 Facilities | *4.2.1 Capital Equipment*<br>*4.2.2 Infrastructure* |
| | 4.3 Tools | *4.3.1 Support Tools*<br>*4.3.2 Information Systems* |
| | 4.4 Government Furnished | *4.4.1 Equipment*<br>*4.4.2 Information* |
| | 4.5 Supplier Furnished | *4.5.1 COTS*<br>*4.5.2 Non-Developed Items (NDI)*<br>*4.5.3 Developed Items (DI)* |
| | 4.6 Prime Contractor / Supplier | *4.6.1 Integrity*<br>*4.6.2 Longevity* |
| | 4.7 Subcontractors / Vendors | *4.7.1 Integrity*<br>*4.7.2 Longevity*<br>*4.7.3 Dependencies* |

**Table 1. Information Model – Issue Structure**

| ***Issue Category*** | ***Issue*** | ***Sub-Issue*** |
|---|---|---|
| **5. Management** | 5.1 Acquisition Strategy/Process | *5.1.1 Acceptability*<br>*5.1.2 Feasibility*<br>*5.1.3 Suitability* |
| | 5.2 Project planning | *5.2.1 Acceptability*<br>*5.2.2 Feasibility*<br>*5.2.3 Suitability* |
| | 5.3 Program & Project Management | *5.3.1 Organization*<br>*5.3.2 Suitability*<br>*5.3.3 Change Tolerance* |
| | 5.4 Contracting and Subcontracting | *5.4.1 Conditions / Constraints*<br>*5.4.2 Cost Accounting*<br>*5.4.3 Progress Tracking*<br>*5.4.4 Arrangements*<br>*5.4.5 Timeliness*<br>*5.4.6 Change Management* |
| | 5.5 Communication | *5.5.1 Interfaces*<br>*5.5.2 Openness*<br>*5.5.3 Teamwork* |
| **6. Technical Process** | 6.1 Conformance | *6.1.1 Compliance*<br>*6.1.2 Performance Consistency*<br>*6.1.3 Process Consistency* |
| | 6.2 Capability | *6.2.1 Fitness for Purpose*<br>*6.2.2 Efficiency*<br>*6.2.3 Enhancement* |
| **7. Technical Product** | 7.1 Product Line | *7.1.1 Architecture*<br>*7.1.2 Scale*<br>*7.1.3 Complexity*<br>*7.1.4 Technology Effectiveness*<br>*7.1.5 Interoperability* |
| | 7.2 Product Requirements | *7.2.1 Completeness*<br>*7.2.2 Correctness*<br>*7.2.3 Feasibility*<br>*7.2.4 Stability* |
| | 7.3 Quality | *7.3.1 Usability*<br>*7.3.2 Technical Performance*<br>*7.3.3 Dependability / Reliability / Availability*<br>*7.3.4 Supportability / Maintainability*<br>*7.3.5 Reusability*<br>*7.3.6 Portability*<br>*7.3.7 Efficiency* |
| | 7.4 Product Risk | *7.4.1 Human Factors*<br>*7.4.2 Safety*<br>*7.4.3 Security* |

**Table 1. Information Model – Issue Structure (cont.)**

| ***Issue Category*** | ***Issue*** | ***Sub-Issue*** |
|---|---|---|
| **8.0 Schedule** | 8.1 Progress | *8.1.1 Estimation Accuracy*<br>*8.1.2 Visibility*<br>*8.1.3 Progress Performance*<br>*8.1.4 Rework* |
| | 8.2 Dependencies | *8.2.1 Complexity*<br>*8.2.2 Contingency* |
| **9. User/Customer** | 9.1 Satisfaction | *9.1.1 Involvement*<br>*9.1.2 Usability* |
| | 9.2 Transition | *9.2.1 Transition Support*<br>*9.2.2 Training* |
| **10. Project Specific** | 10.1 User Defined | *10.1.1 User Defined* |