

Workshop #1 - Defining the Future of Measurement Practice



John McGarry - Cheryl Jones

***U.S. Army Armament Research
Development and Engineering Command***

Measurement Practice - PSM

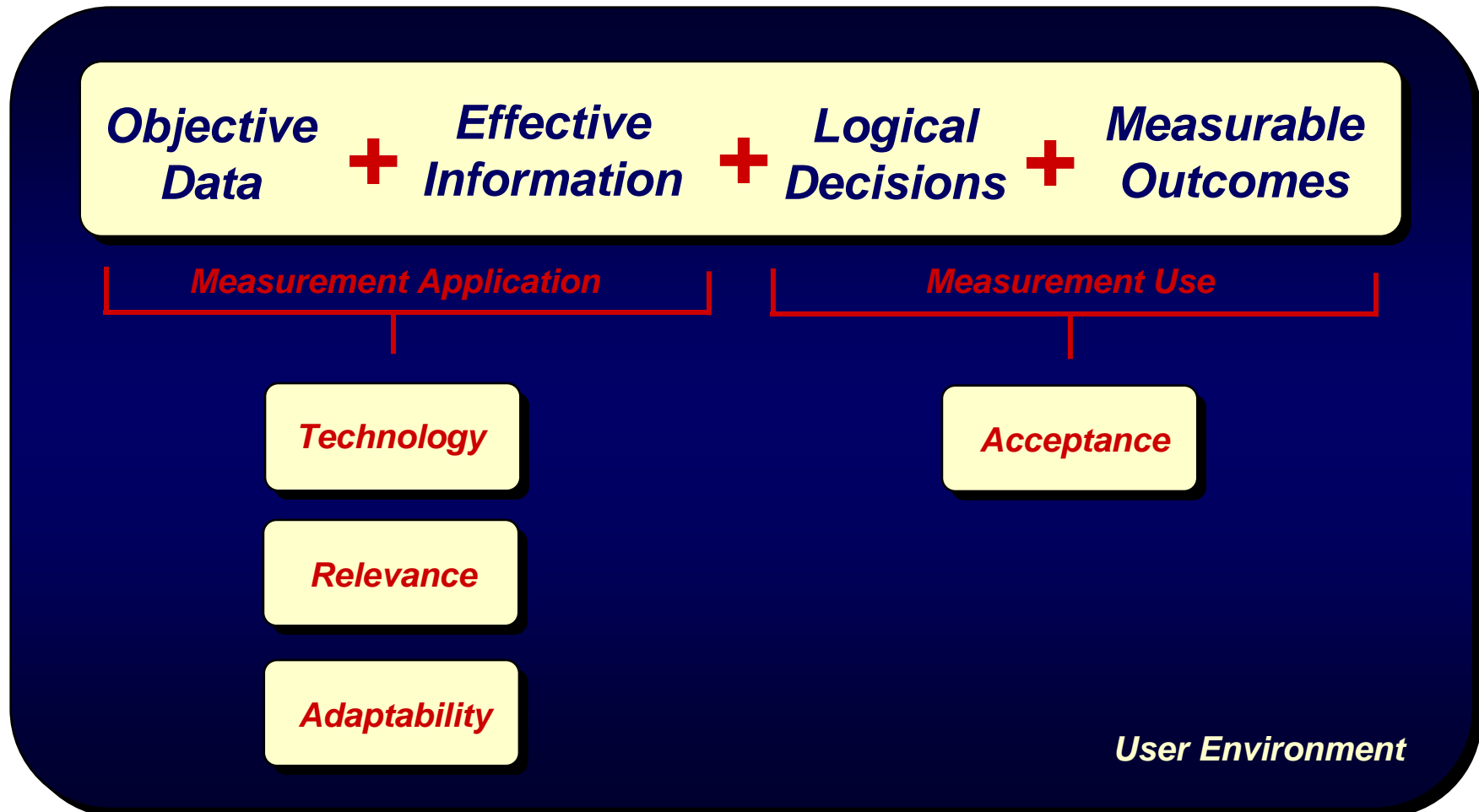
Where Have We Been?

Where Are We Now?

Where Are We Going?

How Do We Get There?

Measurement as a Practice



Recommended Changes

- ***Discussed need for updating of products***
 - ***Revisit ICM Table***
 - ***Measurement specification***
 - ***Training***
 - ***How to make products easier to use***
 - ***Tailoring schemes***
 - ***Enterprise measurement and analysis***
 - ***Setting decision criteria***
- ***On diagram, add “Motivation”***

Measurement Acceptance Topics

- ***Measurement requirements linked to success criteria***
- ***User education***
- ***Communication***
- ***Expectation management***
- ***Management commitment***
- ***Human behavior – ethics, organization, trust***
- ***Alignment and sub-optimization of goals***
- ***Environmental constraints***
- ***Rewards and consequences***
- ***Measurement ownership***
- ***Outcomes/performance focus***

Workshop Participants

- ***Mike Aberg***
- ***Francis Anderson***
- ***Chris Angermeier***
- ***Nadya Bartol***
- ***Alejandro Bianchi***
- ***Betsy Clark***
- ***Steve Coffman***
- ***Tom Conrad***
- ***Joe Dean***
- ***Mike Denny***
- ***Dennis Goldenson***
- ***Rick Holcomb***
- ***Joe Jarzombek***
- ***Cheryl Jones***
- ***Jack McGarry***
- ***Susanna Schwab***
- ***Joyce Statz***
- ***Barbara Williams***
- ***Debbie Yedlin***

Next Steps

- ***2-day Workshop in New Jersey - Fall 2007***
- ***Interactive Development - PSM Web Site
(www.psmssc.com, under Forum)***

Contact Information

Cheryl Jones

RDECOM - ARDEC

(973) 724-2644

cljones@pica.army.mil

John McGarry

RDECOM - ARDEC

(973) 724-7007

jmcgarry@pica.army.mil